

Volunteer requirements

The experience of volunteering can be truly gratifying: to serve a cause, practice one's ideals and Christian faith.

If you have 2 or more hours a fortnight to spare and want to do something rewarding, Care & Concern could be what you are looking for.

No special training or qualifications are required, just the desire to assist those with a need. You should be patient, punctual, non-judgemental and respect the confidentiality of both the parish and the client.

Volunteer drivers and appointment setters are always required.

- Volunteer drivers require a reliable vehicle with comprehensive insurance and a current driver's licence
- Appointment setters are rostered to attend the office (a maximum of 2 hours per month) to receive requests for transport and allocate drivers.

Peer support is provided to all new volunteers and also through regular newsletters and bi-monthly meetings.

- ❖ *Whilst no charge is made for the services – we do request a donation from clients for each trip to help offset vehicle running costs..*

Care & Concern

Burleigh Heads Office Hours:

9:30 – 11:30 am

Tuesday, Thursday and Saturday ONLY

Ph. 07 5576 6318

If you live outside the Burleigh Parish boundaries please contact the following South Deanery Groups:

SOUTHPORT

0421 507 554 / 0755 745 989

SURFERS PARADISE

0755 725 433

NERANG

0457 781 513 /07 55781513 (after 6pm)

COOLANGATTA/TUGUN

0439 780 416

CENTACARE GOLD COAST

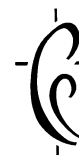
0755 277 211

TRANSCORD

0755 393 733

VOLUNTEERING GOLD COAST

0755 260 688



Care & Concern

Celebrating 30 years of outreach ministry by



BURLEIGH HEADS
CATHOLIC PARISH

*Service to
"In Need" Persons
Requiring Transport*

What is Care & Concern?

A volunteer group operated by the Catholic Parish of Burleigh Heads which serves the local community under the sponsorship of Centacare, an entity of the corporation of the Trustees of the Roman Catholic Archdiocese of Brisbane.

Care & Concern Mission Statement

Care & Concern volunteers provide private transport for health related appointments for people of the local community:

- who cannot utilise public transport
- do not have access to family support or affordable alternatives



- Care & Concern volunteers work in a friendly, Christian and practical manner.

Things to know about Care & Concern

- Volunteer **drivers** supply both their time and vehicle to transport clients to their medical appointments
- Volunteer **appointment setters** staff the office to take calls for transport and allocate drivers.
- Clients should reside within the boundaries of the Burleigh Heads Catholic Parish
- Clients must be able to independently access and exit the vehicle and their appointment without assistance from the volunteer. Clients must be ACAT classified "low care" or equivalent
- Normally, the destinations are within the area bounded by–
 - *Smith Street, Southport to the North*
 - *Terranora Inlet to the South*
 - *Worongary Road and M1 Freeway to the West*
 - *The beach front defines the East*
- Care & Concern is a **transport service only**.
- We **do not take wheelchairs** however, walking aids such as sticks and walking frames are acceptable

Love: to see each other with eyes of compassion and hearts attentive to their needs.



I enjoy driving and meeting the clients. Care and Concern gives me the opportunity to give something back to the community. – Kath

Through Care and Concern I am able to continue a family tradition of serving my community with the resources I have – Kelly

In the later stages of my life, Care and Concern gives me the means of making a worthwhile contribution – Doug

I enjoy the warmth and wisdom of the Care and Concern clients – Tom